Exciting Times Ahead!

Dear Valued Member,

Thank you for being a member of Campbell Federal Credit Union. Next month, we begin our core computer conversion, and we wanted to share several important details. Please review the enclosed booklet with timeline and instructions.

We care about you.

As part of our recent member survey, we wanted to find out more about service quality, product innovation and technology – and the services you use. As responses came in, a key theme quickly surfaced: the need for greater convenience and a deeper breadth of digital and technology services.

You asked for improved technology. We listened.

A new computer system is coming on October 2.

IMPORTANT DATES:

September 30 (4 p.m.) – October 3: General account access via branch location, 800 #, Mobile App, Online Banking & Bank By Phone is unavailable. Mastercard Credit and Visa Debit Cards will continue to work. Maxton, NC branch will be closed on September 30. All branches will be closed on October 1. Our Main Office-Cherry Hill and Napoleon, OH office will reopen on October 2 (noon), and all other offices will reopen at various times after noon on October 2 or October 3, depending on the location's normal business hours. Bank By Phone, ACH, Automatic Withdrawals, and Direct Deposit will be available on October 2 (noon). Online Banking, Mobile Banking, and BillPayer will resume on October 3.

To learn more, please carefully review our core conversion booklet. It contains additional dates and details about closures and service changes. For questions, call 800-257-5354, email us at memberservices@campbellcu.org, or stop by a branch office.

We can't wait to begin this journey with you!

Sincerely,

David Ardire
President/CEO

Campbell Federal Credit Union

Do MORE with your money.