Website Privacy

As a general policy, we do not automatically collect personal information from our website users. We do collect and store information on the domain used to access our website, the Internet address of the website from which a user links to the Credit Union's website and the date and time of the visit to our website. This information is used only to measure the number of visitors to our website and the route a user travels while within the Credit Union's website to better serve users in improved design and site navigation.

Online Banking

Personal identification, such as your account number and password, is collected when a valid Credit Union member with active Credit Union account(s) enters the secure online banking area of the Credit Union's website. This information enables the Credit Union to regulate access of this information to those who request such access and those entitled to perform transactions on these account(s).

Cookies

Our website may use cookies (small pieces of information sent by our web server to a visitor's web browser that reminds our site about the user the next time he or she visits). We do not store confidential or sensitive information in cookies. We use cookies only to enhance a member's online banking session and ease navigation through our website.

For certain applications, such as online banking, cookies are required to help protect the privacy of a member's transactions by, for example, automatically terminating the online session if the member forgets to log out. Cookies cannot be used to capture a user's email address, obtain data from the user's hard drive or gain confidential or sensitive information about the user. Additionally, cookies cannot be read by a website other than the one that set the cookie. Some websites, however, use cookies to obtain information from the user's browser. The user has the option to set his or her browser to notify before accepting a cookie to control whether a cookie is accepted or rejected.

It's important to note that the information we use about you helps us provide you with products, services and experiences that benefit you. You have the ability to control how your non-personal information is collected and used online.

Online Forms

Campbell Employees Federal Credit Union provides several online forms (for example, loan application or check order) to better serve the needs of members. Personal information provided via any Credit Union online form is used only to process the member's request for service. These forms are transmitted via secured means. However, if the user is concerned about the security of transmitting this information via the Internet, the member is encouraged to contact the Credit Union directly at 856-486-3250 or 800-257-5354 to transmit the information another way.

Email Communication

We may use personal information you transmit to us to respond to inquiries for service or information, or improve the service the Credit Union provides. Since email communication may not be secure against interception by unauthorized individuals, users may want to seek alternatives to email when it is necessary to provide sensitive or personal information.

Campbell Employees Federal Credit Union will not transmit sensitive or personal information that can compromise or violate a user's privacy when communicating via email.

Reducing Direct Marketing From Other Sources

Direct Marketing Association, Inc.
1120 Avenue of the Americas
New York, NY 10036
212-768-7277, ext. 1500

You can also remove your name from these lists by visiting the DMA consumer assistance site at dmachoice.org

National Consumer Credit Reporting Agencies

If you would like your name removed from lists for pre-approved offers of credit or insurance obtained from the major credit reporting agencies, go to optoutprescreen.com or call 1-888-5OPTOUT (567-8688).

The information you provide is confidential and will only be used to process your request.

National Do Not Call Registry

Help eliminate unwanted and uninvited calls from telemarketers to your home when you register your telephone numbers – at no cost – with the National Do Not Call Registry.

Register your residential and cell phone numbers online at donotcall.gov or by calling 1-888-382-1222. While this will stop most calls, you may still receive calls from businesses with which you have a business relationship.